

Microlight Air Experience Flights
Pilot Training to the BMAA Syllabus
Aircraft and Aviation Supplies



Mid Anglia Microlights Ltd.
Beccles Airfield
Brock Road
Beccles
NR34 7PJ

PRIVACY POLICY

Mid Anglia Microlights Limited respects your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. By visiting our website, you accept and consent use of your information.

How we use your information

Who we are

Your information is being collected by Mid Anglia Microlights Limited, a company registered in England & Wales with company number 10594332 whose registered office is at Trafalgar House, 4 Meridian Way, Meridian Business Park, Norwich. NR7 0TA. All references to “us” or “we” throughout this notice is to Mid Anglia Microlights Limited.

This notice provides information on how we use your information. However, if you have any further questions you can contact us using the details on this page:

[Contact Us](#)

What information we hold about you

We collect the information that you provide to us whether through our website, by email, telephone or otherwise. The information we collect includes:

- Your name and contact information
- Your training history
- Your marketing and contact preferences

When you order goods or services or otherwise enter into a contract with us it is necessary for us to process certain information about you and your order so that we can fulfil our contract with you such as your name, address, order and payment details.

We may also ask you for additional information about you from time to time. We will ask for your consent to process this information in accordance with this privacy statement and any other information we may provide you at the time that the data is collected.

You may withdraw your consent to us processing any personal data that we are processing based on your consent at any time by notice in writing to us. Following withdrawal of your consent we will cease further processing of your personal

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Aircraft and Aviation Supplies

data other than in respect of information that we are required to retain including, but not limited to information relating to your contracts with us which will be retained for the periods legally required.

We may record your phone calls with us, or our agents, for our legitimate business purposes for training and to maintain and improve our quality and service standards.

How we use your data

We use your information for the following purposes:

- To enable us to provide you with our goods and services
- To meet our contractual obligations to you
- To comply with our legal obligations
- To monitor and improve our services
- Such other purposes as are specified when your information is collected.

Where you have agreed, we may contact you for marketing purposes concerning our goods or services. This may include information concerning promotions or offers which could benefit you. We will only contact you using the methods that you agree when you provide your information to us.

We will not provide your information to third parties other than as set out below:

Who we may share your data with:

We may use and share aggregated statistical data regarding usage of our service with third parties but will not provide such third parties with any personally identifiable information about you.

We may disclose your personal data to:

- Our agents and service providers and associations with whom we are affiliated.
- A third party who acquires our business
- Law enforcement and regulatory agencies in connection with any investigation to help prevent unlawful activity or as otherwise required by law
- Others, where you have specifically agreed when we collected your information

Keeping your data secure

We will use appropriate technical and organisational measures to safeguard your personal data, for example:

- We store your personal data on secure servers
- Access to your personal data is limited to authenticated and approved staff

While we will use all reasonable efforts to safeguard your personal data, you acknowledge that the use of the internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal data that are transferred from you or to you via the internet.

Your Rights

You have the right to request access to personal data that we may process about you. If you wish to exercise this right, you should:

- Put your request in writing
- Include proof of your identity and address (eg a copy of your driving licence or passport, and a recent utility or credit card bill); and
- Specify the personal data you want access to, including any account or reference numbers where applicable.

You have the right to require us to correct any inaccuracies in your personal data free of charge. If you wish to exercise this right, you should:

- Put your request in writing;
- Provide us with enough information to identify you; and
- Specify the information that is incorrect and what it should be replaced with.

In certain circumstances you have the right to require us to erase personal data that we may process about you. If you wish to exercise this right, you should:

- Put your request in writing;
- Provide us with enough information to identify you; and
- Specify the information that is incorrect and what it should be replaced with.

Your right to make a complaint

If you have any concerns or questions as to the way in which we process your information please do contact us. In addition you have a right to bring a complaint with the Information Commissioner's Office. More information on the Information Commissioner's Office and your rights is available at www.ico.org.uk or on 0303 123 1113.

Retention of data

Your data will be retained for a period of up to 6 years from the date of your last interaction with us other than any data that you may have requested us to erase in accordance with your rights as described above which will be deleted to the extent required.

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Changes to this policy

We may change this policy from time to time. You should check this policy frequently to ensure you are aware of the most recent version that will apply.

Below is the definitions list of the cookies used by Mid Anglia Microlights Limited

Links to Other Web Sites

This site may contain links or references to other websites. Please be aware that we do not control the Cookies / tracking technologies of other websites and this Cookie Policy does not apply to those websites.

Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit.

[Contact Us](#)

We welcome questions, comments and requests regarding this policy.

Mid Anglia Microlights Ltd.

25 May 2018